## **VOLUNTEER PACK**



TOKKO could not continue the valuable work it undertakes with disadvantaged vulnerable young people without the gift of time from our fantastic volunteers.



MOVEMENT TODAY!









#### **About us**

TOKKO is a local charity which challenges and inspires young people in Luton. We bring together young people in a world-class youth venue conceived from needs identified by young people. The centre is designed, developed and run by young people as a forum that offers a range of positive and exciting activities aimed at stretching primarily 13-19 year olds' imaginations and extending ambition and potential.







APPLY
TODAY!

Inspiring young people to develop & grow their self-worth, and find their place in our community.



## **OPPORTUNITIES**

The aim of TOKKO volunteers is to support TOKKO staff with day-to-day running of the charity. This may be supporting staff setting up rooms, helping manage the front-of-house, supervising youth activities, assisting youth workers in planning / development of youth programmes aimed at promoting opportunities for young people or even supporting our fundraising activities as a fundraising volunteer.



### Available roles

- Front-of-House supervisor volunteer
- Site support agent volunteer
- Project support volunteer
- General building volunteer
- Fundraising volunteer
- Youth work volunteer
- Trustee
- + many other opportunities to support our charity.

## **Our promise**

- TOKKO will ensure that volunteers receive a full induction and ongoing training as appropriate.
- TOKKO will embrace volunteers skills and experience to support creating positive outcomes for young people.
- TOKKO will ensure that volunteers have satisfying work and personal development.
- TOKKO will look to support volunteers across all levels of the charity up to and including board level.

# WHY VOLUNTEER?



- Receive training
- Be part of a team
- Meet new people
- Make new friends
- Gain valuable work experience
- Increase confidence
- Give back to the local community
- Build new skills
- Share your knowledge, skills and experience

- Develop CV
- Support qualification placements
- Explore 3rd sector opportunities
- Gain a sense of purpose
- Build a positive community
- Improve job prospects
- Enhance your wellbeing
- Play an active role in your society
- Make a difference to others

### What we are looking for...

Flexibility

**TODAY!** 

tokko.co.uk

- Positive attitude
- Friendly and welcoming approach
- Ability to listen to young people
- Commitment to TOKKO's values
- Passionate about making a difference
- Motivated individuals





'Me giving up a small amount of my time can help change the lives of those who I believe need it most.'

## **INFORMATION**



## **Volunteer code of conduct**

#### DO

Report any Child Protection or safeguarding concerns to senior staff.

Encourage young people to attend activities and support projects.

Develop a positive rapport with staff and young people.

Supervise young people and report any concerns.

Be friendly and polite to all young people and treat everyone with respect.

Report own absence / lateness / sickness as soon as possible to staff.

Discuss any concerns or issues affecting you with a member of staff.

Treat everyone with dignity, understanding, respect.



#### **DO NOT**

Display any inappropriate behaviours (physical or verbal).

Make any promises to young people which you cannot keep.

Share mobile numbers / Social Media details with young people.

Walk home / go for meals with any young people.

Offer lift or have young people in your car without a member of TOKKO staff present. Encourage or exaggerate unacceptable behaviour in or around the TOKKO building. Leave young people unsupervised.



## How to apply

Fill in an application form in the volunteering section of the website (tokko.co.uk)

## **Contact us**



info@tokko.co.uk



01582 544990

## Location



7 Gordon Street LU1 2QP, Luton

